

# *tis Torquay International School*

*www.tisenglish.co.uk*

## *End of Stay Feedback Form*

*This is a copy of a student's actual feedback form. We have used his words – you can see them in **dark red** – no changes have been made to his text except to clarify the meaning in a couple of places. It's been typed because he wrote faintly in pencil.*

*During his stay at TIS YoungJo passed FCE, the Cambridge First Certificate and CAE, the Certificate of Advanced English.*

Please help us to improve our service by completing this feedback form

Name: **Youngjo (Bee) Park**

Nationality: **Korean**

Course Dates – **6 April 2009 to 25 January 2010**

### **ACCOMMODATION**

Name of Homestay :

Jan & John S.....r (*name removed to preserve privacy of homestay*)

Were they friendly and welcoming?	①	②	③	④	⑤	⑥
Did they have enough time for you?	①	②	③	④	⑤	⑥
Did they talk to you enough? (Homestays only)	①	②	③	④	⑤	⑥
Did you like the food? (Homestays/Hotels only)	①	②	③	④	⑤	⑥
Did your homestay hosts eat with you at mealtimes?	①	②	③	④	⑤	⑥
Did you like your bedroom?	①	②	③	④	⑤	⑥

Was there a desk/table in your room for homework?

**Yes**

Have you any special comments about your accommodation? ***It may be the best house to stay in Torquay. I was so happy to live with Jan and John. I strongly recommend students live there.***

### **SOCIAL PROGRAMME**

① = not good and ⑥ = very good

How was the Programme? ① ② ③ ④ ⑤ ⑥

Do you have any comments? ***Thank JP, David and Nick for providing such enjoyable activities.***

## YOUR COURSE

① = not good and ⑥ = very good

Did you enjoy your work in class?

①    ②    ③    ④    ⑤    ⑥

**What did you think of the different parts of the course?**

Mornings

①    ②    ③    ④    ⑤    ⑥

Wednesday and Thursday Options (if taken)

①    ②    ③    ④    ⑤    ⑥

Course materials

①    ②    ③    ④    ⑤    ⑥

Do you have any comments you would like to add? **Both business courses and one-to-one class were really great. Your exam courses were also incredible. What's more, thank you for providing me with one to one class with Alan for 2 weeks at the end of last year despite the fact that you could have put me in lower class than my level. It has been such a wonderful experience studying in TIS for 10 months. Thank you.**

## GENERAL QUESTIONS

① = not good and ⑥ = very good

How was the TIS Reception Service?

①    ②    ③    ④    ⑤    ⑥

Was there a good atmosphere in the school?

①    ②    ③    ④    ⑤    ⑥

Did you like Torquay?

①    ②    ③    ④    ⑤    ⑥



What did you like best about the school? (please use your own language if necessary)? **To manage bookings such as train tickets(or) if students ask for a good exam courses (FCE, CAE, IELTS) (and) to deal with students request very well. Great social activities.**

Was there anything you didn't like (please use your own language if necessary)? **When I was in General course, a few times I felt something was unnecessary to learn. I was not interested in learning from Tabloids (newspapers), but there may have been some people who liked learning it.**

At the beginning of your New Business English course you said that you wanted to improve your English in certain areas. Did we help you enough? **If not, can you say why not? Before the class began, I was not confident in speaking on the phone. However, I learned some useful expressions and became confident.**

Are there any ways in which we helped you especially well? **To give a presentation and be given feedback in order to realise our mistakes.**

Was there anything you didn't like? **Everything was fine.**

Do you have any other comments? **Thanks Michael and all the business teachers.**

Why did you choose Torquay International School? **To concentrate on my study without any distractions which you may have in big cities. And to live with a friendly host family.**